Procedure of resolving discrimination and bullying complaints (students, person conducting studies)

I STAGE
- Resolving the situation independently
  - Talking/writing to the bully
  - Solution?
    - YES
    - NO

II STAGE
- Head of structural unit managing the curriculum
  - Solution?
    - YES
    - NO

II STAGE
- Dean
  - Solution?
    - YES
    - NO

III STAGE
- OFFICIAL COMPLAINT
  - Academic secretary
    - Inquires the situation independently or forms an unbiased committee
    - Decision
      - Discrimination/bullying probably occurred
        - Applying appropriate measures
      - Discrimination/bullying probably did not occur
      - It is not possible to form an opinion about discrimination/bullying
  - Organises reconciliation
    - Solution?
      - YES
      - NO

- Going to the police and/or calling ambulance (e.g. physical violence)